

Axxon Smart 2.0 RC1

Configuring computers to run Axxon Smart

The requirements for computers running Axxon Smart are as follows:

Note! Requirements are caused by architectural features of NGP platform, on the basis of which the system is realized, and consequently it is not a fail in the software operation.

Requirements realization is performed in full by the user. Assistance in solving the problem concerning these requirements is not provided by AxxonSoft technical support service.

1. TCP ports, dynamically specified by OS, are used while connecting the server-client.
2. Synchronize the time among all the networked computers.
3. When using NOD32 antivirus, it is strongly recommended to either disable the Web Access Protection service or add the IP addresses of IP devices to the list of exceptions for antivirus scans.
4. Enable remote access to the computer using NetBiosName.
5. Use only Latin characters to name your computer.
6. Never change the computer name after you have installed the system.